When a Disaster Strikes... 2-1-1 is a number people can call or text for vital information regarding evacuations, shelters, road closures and other resources. 2-1-1 helps relieve the burden of non-emergency calls on 9-1-1 and can save callers time by providing referrals to organizations that can meet their needs. 2-1-1 partners with OES, CALFIRE and other agencies for up-to-date information.

In response to the 2018 wildfires:
- 2,092 people called or texted 2-1-1 Shasta.
- 356 people called or texted 2-1-1 Tehama.
- 4,560 people visited 211norcal.org’s Carr and Delta Fire resources page.
- 5,445 people visited 211norcal.org’s Camp Fire resources page.
- 2-1-1 contact centers in Alameda County, CA; Ohio; Connecticut, and Michigan stepped in to help answer calls and texts when overflow assistance was needed.

We want to send a big thank you to those who funded 2-1-1 Shasta in 2018!

2-1-1 Shasta Funders

To find services in Shasta County, or for more information about 2-1-1 NorCal, visit 211norcal.org.
Mission of 2-1-1 Shasta: To quickly and effectively connect people in Shasta County to local resources that help with needs ranging from food, housing, transportation and health care to education, support groups, recreation and volunteer activities. 2-1-1 also provides essential information during disasters. 2-1-1 services are free, confidential and available seven days a week, 24 hours a day, in 150 different languages.

2-1-1 NorCal: 2-1-1 Shasta shares a database and call center with 2-1-1 Tehama - together, they are called 2-1-1 NorCal.